HSA HOME STAGING ASSOCIATION UK & Ireland

The Latest
Information on
the Industry in
the UK & Ireland







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METHODOLOGY

As part of a descriptive research study, from January 2019 to April 2019, the Home Staging Association UK & Ireland invited a random sample of 330 property professionals across the United Kingdom, including real estate agents, property developers and property managers, to fill out an online survey.

A total of 106 usable responses was received and they were distributed into a percentage frequency, identifying the total number of observations being represented, followed by counting the total number of observations within each grouping of data points, and then dividing the number of observations within each data point or grouping of data points by the total number of observations.

ESTATE AGENTS

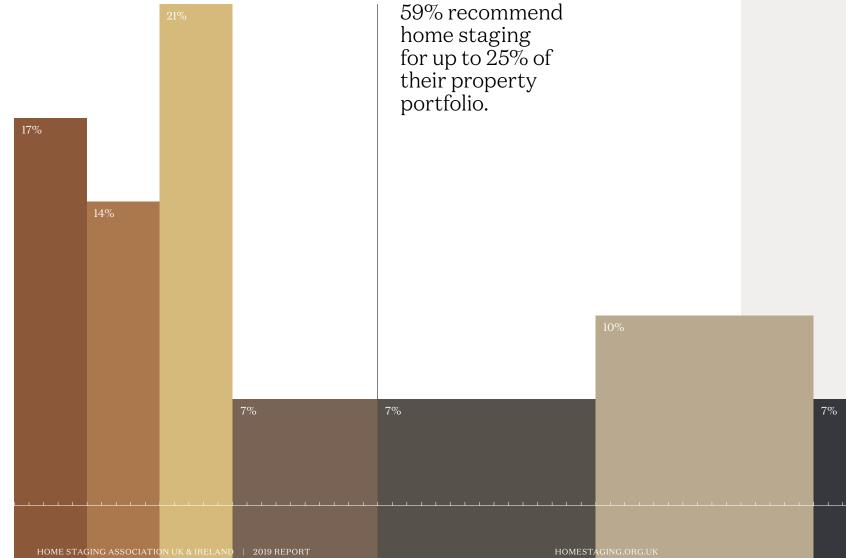


Does home staging make it easier for a buyer to visualise the property as their future home?

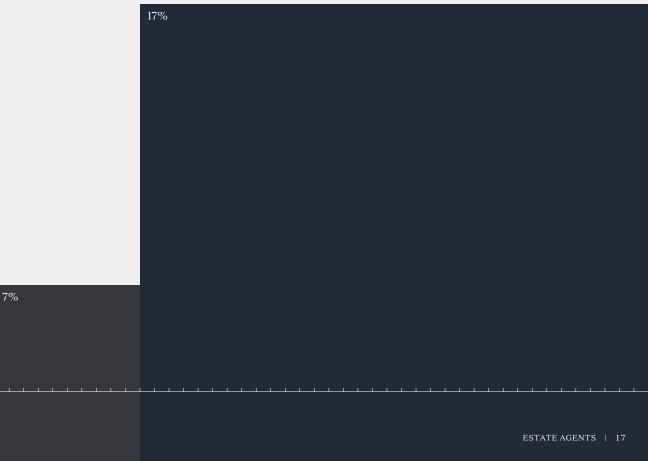
Yes	100%
No	09
Not Sure	09



For what percentage of your properties do you recommend staging?



•	1-5%	17%
•	6-10%	14%
•	11-15%	21%
•	16-25%	7%
•	26-40%	7%
•	41-55%	10%
•	56-65%	7%
•	65%+	17%



At what point do you recommend staging

properties?

Results:

 From the outset of marketing 	66%
Only if they stuck on the market	16%
Other (please specify)	18%



From the outset of marketing



"Primarily for developers or if something vacant is coming to the market."

"If we have an empty property that people are finding hard to imagine as their home."

"If we feel the property could do with staging."

"New builds might not necessarily need physical staging."

"Usually only for new build properties."



Who stages the properties?

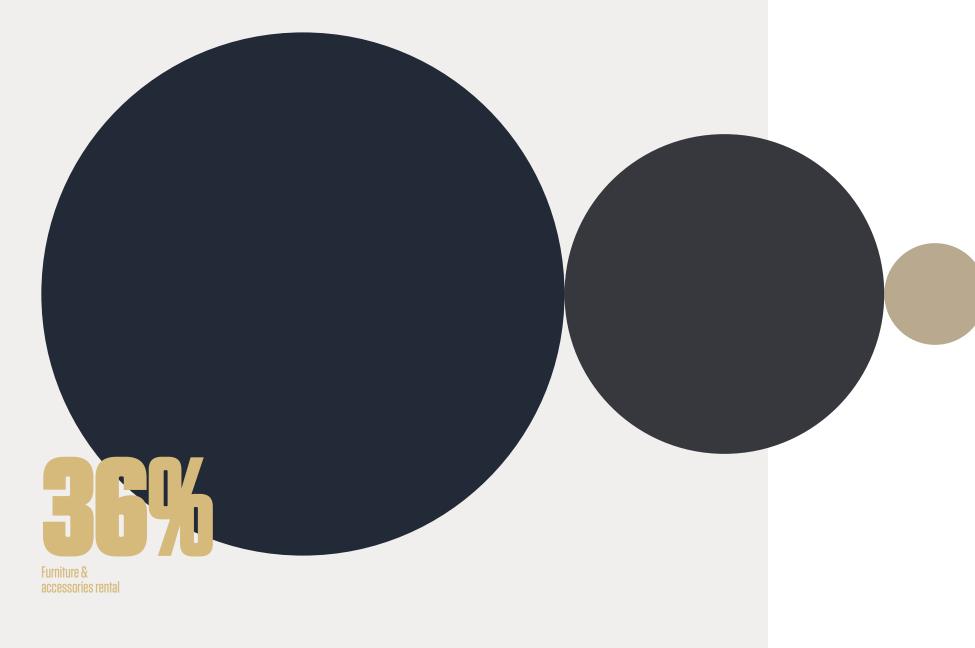
78% use external

30%

home staging companies.

The agency has a staging professional within the company	22%
The agency hires a staging company	30%
The seller hires a staging company	48%

As an agent, which services do you need from a stager?



Results:

Furniture & accessories rental	36%
Decorating & styling	22%
Consultation visit only	7%
Pre-photography, declutter & style	11%
Professional photos	3%
Entire home cleaning	12%
Maintenance work	0%
Detailed home staging report	5%
Other (please specify)	4%

Other:

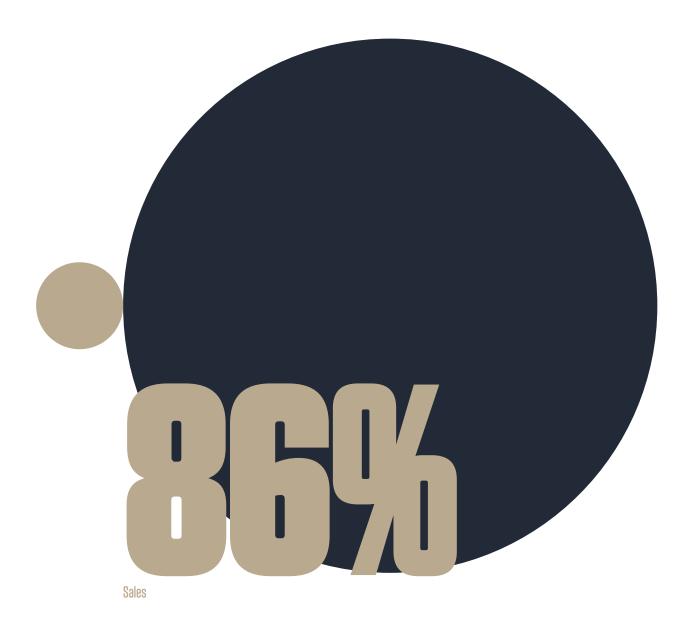
"We have handymen who will provide most services very cheaply.

"I do my own staging."

Between lettings and sales, which properties do you recommend staging the most for?

Results:

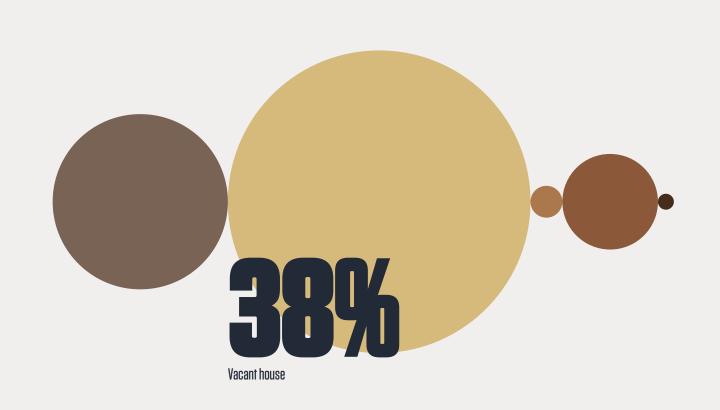
•	Lettings	14%
•	Sales	86%



Which type of property do you require staging for the most?

Results:

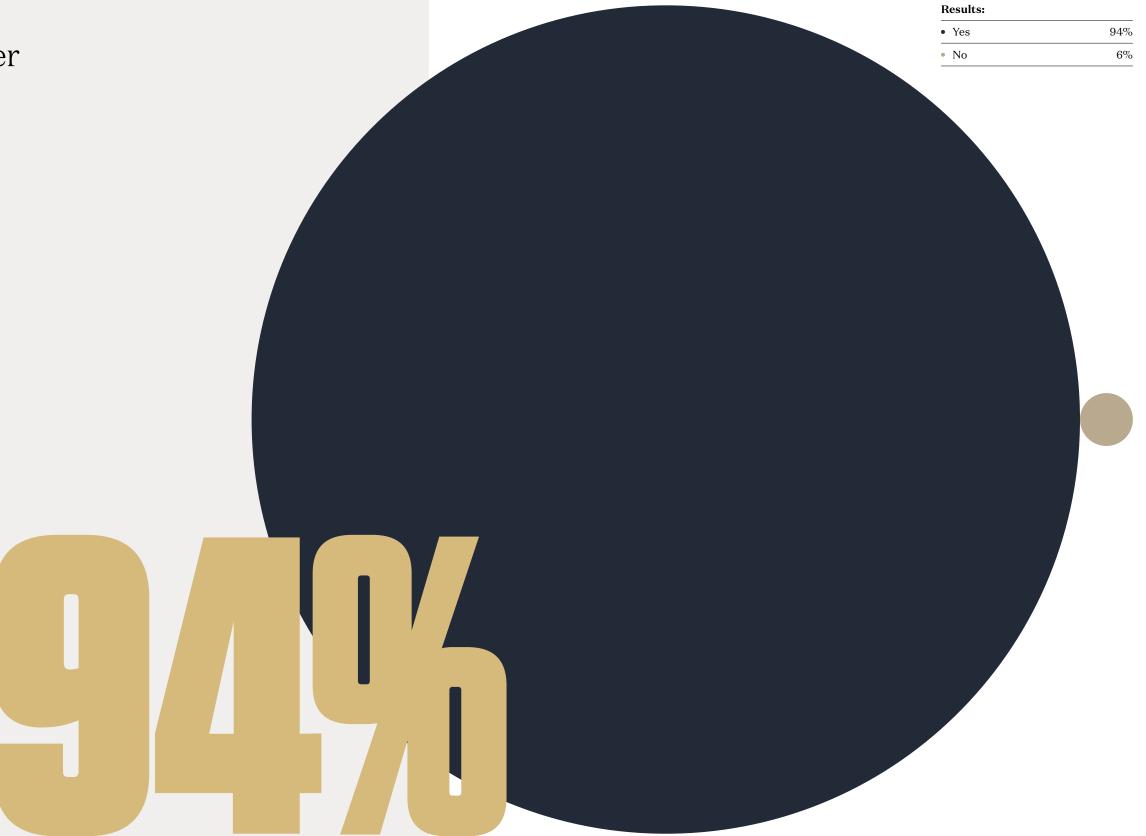
Vacant flat	22%
 Vacant house 	38%
Occupied flat	4%
Occupied house	12%
Holiday letting	2%



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Does staging increase the number of viewings?



Do properties with professional photos get more viewings than properties with poor-quality images?

Yes	100%
No	0%





Do homebuyers spend more time viewing a home that is staged, as opposed to an unstaged home?

Results:

• Yes 75% • No 25%

Does a staged home sell faster than a non-staged home?

6°
61°
249
99

Up to 3 times faster



What is the impact of home-staging on your fees—did higher offers/quicker sale affect your fees?

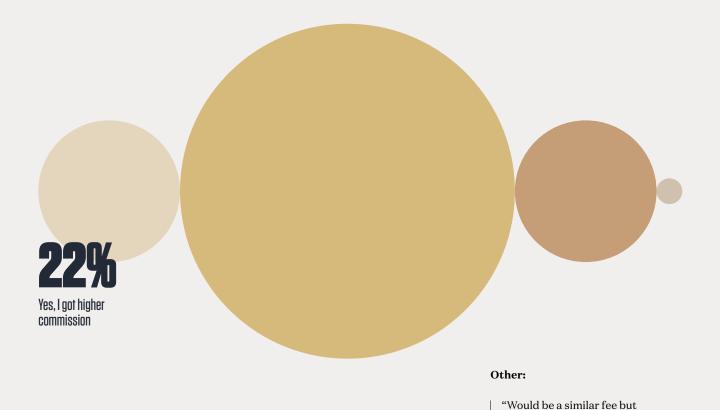
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Results:

• Yes, I got higher commission	22%
• No, I got the same	52%
• Not sure	22%
Other (please specify)	4%

an increased likelihood of

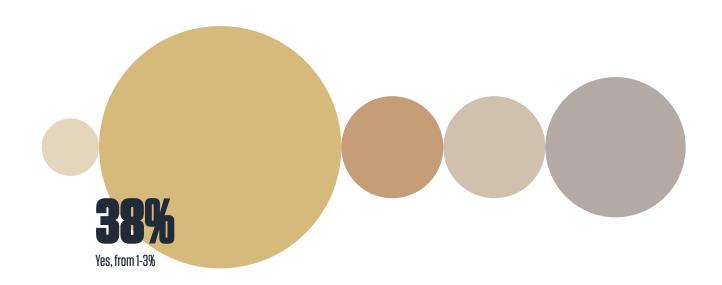
achieving it with staging."



When comparing similar properties, did staging increase the offer value?

Results:

• Yes, below 1%	9%
• Yes, from 1-3%	38%
• Yes, from 4-6%	16%
• Yes, from 7-10%	16%
• No	22%



78% confirm that home staging would increase the offer value of the property by up to 10%

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In your opinion, what proportion of unsold properties removed from the market by the homeowner would have benefited from home staging services?



0-25%	44%
25-50%	40%
51-75%	8%
76-100%	8%





What room do you consider the most important to have staged to help sell?



10%

Results:

Kitchen	10%
Reception room	74%
Master bedroom	10%
Other bedrooms	3%
Dining room	0%
Bathrooms	3%
Outside spaces	0%

10%

3% 3%



DEVELOPERS

Did staging increase the number of viewings?

Yes	100%
No	0%



Did the properties you staged sell faster than the non-staged ones?

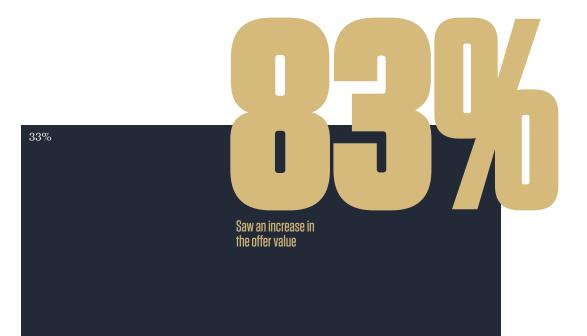
Results:

Yes	100%
No	09
N/A	0%

Did the properties you listed with professional photos get more viewings than properties with no images or poorquality ones?

Yes	100%
No	0%
N/A	0%

Comparing other similar properties, did staging increase the offer value?



17%

33%

 Yes, from 1-3%
 33%

 Yes, from 4-6%
 17%

 Yes, from 1-10%
 0%

 Yes, above 10%
 33%

 No
 17%

0%

Results:

Yes, below 1%

17%

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Who usually pays for the staging costs?

The developer



Results:

The developer before listing	100
The estate agency before listing	0
The developer after selling	0
The estate agency after selling	0

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Who stages your properties?

Results:

, the developer, hire a staging company	100%
Γhe estate agency hires a staging company	0%
Γhe estate agency has a staging professional within the company	0%

l, the developer, hire a staging company Has home staging been a helpful marketing tool when having your property listed?

Results:

Yes	100%
No	09
I'm not sure	09

What percentage of your developments do you have staged (considering one unit per development)?



Results:	
1-24%	0%
25-50%	0%
51-75%	40%
75-99%	0%
100%	60%



What room do you consider the most important to have staged to help sell?

33%

Results:

Kitchen	33%
Reception room	67%
Master bedroom	0%
Other bedrooms	0%
Dining room	0%
Bathrooms	0%
Outside space	0%

676

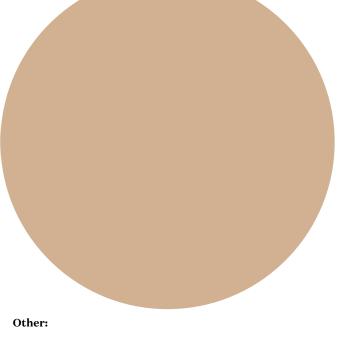
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Did you get a return on your investment with home staging?

Yes, the sale of the property paid for the staging

Results:

Yes, the sale of the property paid for the staging	77%
Somewhat, it broke even	0%
No, I had to pay for the staging from my own pocket	0%
Other (please specify)	23%



"Not sure"

"Impossible to answer, we staged but would it be the same price without?"

Does home staging have an effect on most buyers' view of the property?

Yes	100%
No	0%





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Cullum Design	Style and Stage London
David Phillips	London Home Staging
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Yohan May	Stage Moi Pretty
Berkshire	Atelier ADA Home Stag
House Doctor	Aurous
StageHouse	Oh I Love That
Bristol	Style and Stage
Refine Property	Aquarius Staging & Dec
Derbyshire	Volè Interiors
Lemon and Lime Interiors	Property Reviver
Hampshire	North (England)
Little Barn Door	VMR Home Staging
Herefordshire	GMW Interiors
Zest Home Staging	North West (England)
Middlesex	Cheshire Home Staging
GS Ansell Property	Kharis & Kale Interiors
Scotland	Sassy Property Styling
Sienna Interiors	Midlands (England)
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	Optimist Design
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	South (England)
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Yohan May	Stage Moi Pretty	Room Service by Cort
Berkshire	Atelier ADA Home Staging & Lifestyle	Jolly Organised
House Doctor	Aurous	Scandihome
StageHouse	Oh I Love That	The Homeworks
Bristol	Style and Stage	Surrey Property Stagers
Refine Property	Aquarius Staging & Decorating	Chezame Home Staging
Derbyshire	Volè Interiors	MW Home Staging
Lemon and Lime Interiors	Property Reviver	South West (England)
Hampshire	North (England)	Fischer Design
Little Barn Door	VMR Home Staging	SK Cozy Home
Herefordshire	GMW Interiors	Victoria Staff Professional Organiser
Zest Home Staging	North West (England)	GoldDust ID
Middlesex	Cheshire Home Staging	Hargreaves Home Staging
GS Ansell Property	Kharis & Kale Interiors	The Property Styling Company
Scotland	Sassy Property Styling	Wales
Sienna Interiors	Midlands (England)	Key Home Staging
The Property Stagers	The Home Styling Company	Ireland
	Michela Caravati	Staging Your Home For Sale
	East (England)	The Interiors NRD
	Property by Design	Beyond the Clutter
	One Home Interiors	Marshall Properties
	Hazel's Interiors	Scotland
	Optimist Design	Stage My Property
	Nina Lancaster Interior Design	Presentingurproperty
	South (England)	
	Jane Lee Interiors	

South East (England)

Elizabeh Ash Interiors

Design to Sell

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Yohan May

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burbeckinteriors.com **Burbeck Interiors**

davidphillips.com

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David Phillips







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Cullum Design

cullum-design.com





LJ Interior Design



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Zest Home Staging



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